

FAQ

Q:	We are looking for a cost effective, reputable, trusted, user friendly, easy to implement hotline. Does Report it fit the bill?	A:	Absolutely. Allow us to provide you with our service information and online demo. We are confident that you will find that Report it meets this criteria.
Q:	How long does it take to implement the Report it hotline service?	A:	Depending on your specific requirements, most set-ups are completed within 7 - 14 business days, but can be established sooner if necessary to meet deadlines.
Q:	Do we need to install special software on our computers to use the Report it system?	A:	No, all you need is an Internet connection.
Q:	We may require some unique systems programming . Can Report it offer this level of service?	A:	Yes. In addition to our application's many built in features, we also provide custom solutions and/or dedicated servers. We work closely with clients to architect complete systems to fully meet their objectives and requirements.
Q:	We are seeking to implement a school safety hotline. However, we may wish to expand our hotline to include fraud, waste and abuse issues in the future. Would Report it be able to provide this?	A:	Absolutely and immediately. Report it offers the flexibility and luxury of making changes or additions at any time during our business relationship.
Q:	We would like to establish a specific report routing protocol by individual school. Can the Report it system do this?	A:	Yes. We can assign different report recipients per school. For example, a report for school 'A' can have different report recipients than school 'B' even though all students log in to the same web interface, with the same codes. This helps to establish a district or multiple school set up.
Q:	Does Report it provide anonymous hotline services globally ?	A:	Yes. Report it provides hotline services in over 150 languages.
Q:	Do you provide introduction material to help us rollout the service to our students and/or faculty?	A:	Yes. We provide school posters (in electronic format) to assist in introducing and educating student/faculty about the service.
Q:	How long has Report it been providing hotline services?	A:	Founded in 1999, Report it was the first company to harness the power of the Internet to provide technology based anonymous hotline solutions. Today other providers may claim to be expert in this field, however only Report it can profess to have logged over 65,000 consecutive hours of uninterrupted uptime without a breach in security, confidentiality and/or anonymity.
Q:	Can we add a Report it link to our school website?	A:	Yes. We can even provide the banner for your school website.
Q:	We want to convey a simple and easy message to our students about using the hotline. Any suggestions?	A:	Yes. If you have knowledge or suspect wrongdoing, Report it! There is no easier or better way to say it.